



## **HOW TO SET UP RCN SERVICES ACTION REQUIRED**

Dear Resident of The James Kilmer Condominium Association,

Your building is partnered with Astound to be your home entertainment provider through a bulk services agreement. We are excited to have this opportunity to provide you with the latest technolog. **As a resident, your community's bulk agreement includes the following services and equipment:**

- **Astound Signature Video Service**
- **Two (2) HD Boxes TiVo Cloud- DVR Receivers**
- **500 Mbps High Speed Data Service**
- **One (1) Modem and Wireless Router**

If you have not already taken advantage of the bulk services listed above, please reach out to our Customer Support to establish a new account. When you contact us, you'll have the opportunity to personalize your Astound experience by adding or upgrading your account with services like: Speeds up to epic fast 1 Gig High-Speed Internet, additional boxes up to and including premium movie channels, sports channels, international channels and unlimited nationwide phone. For new service installations, transfers of service and upgrades, a standard installation charge and activation fee may apply.

**To establish your account, customize your package or any questions please contact us: 800-4-ASTOUND (800-427-8686) to schedule the installation of your equipment and/or service (Our 100% US Based Customer Support can be reached anytime, 24/7)**

Thank you,

Astound

[www.astound.com](http://www.astound.com)