## 3 Ways To Start the Laundry Machines

#### LAUNDRY CARD

- New laundry cards can be purchased in the laundry room from the machine.
- Add funds to your laundry card at the Value Adder Plus (VAP) or the Coded Value Adder (CVA) machine located in your laundry room with cash.
- Do not attempt to link your laundry card to the mobile app.

They are separate payment options.

### **MOBILE APP**

#### CYCLE PAY LAUNDRY APP:

- 1. Download the following free <a href="CyclePay">CyclePay</a> app from:
  - ❖ Google Play for <u>Android</u>
  - ❖ App Store for <u>iPhone</u>
- 2. Choose Your Building Location
  - ❖ Either use Location Finder or
  - **❖** Go to Options and choose Change Location:
    - √ Choose 'Continue w/Map'
      - Your location does not have a QR Code
    - ✓ Type in the building address (numbers) in the search window at the top of screen and confirm your location
- 3. Add funds to account with credit/debit card
- 4. In the laundry room, choose a machine from the app and vend machine, then push the blinking Start button on machine.

# CREDIT/DEBIT CARD

- Swipe/insert credit/debit card
- Choose cycle options
- Load machine
- Press Start
- \*Your card statement will show a \$15.00 pending hold charge within 24-48 hours, this amount will decrease to the amount actually used in the laundry room on that day.

For Service or Refunds: (630) 620-4700 service@familypridelaundries.com

