



S&P Integrated Solutions

AlphaTouch App Settings

The AlphaTouch Video Intercom app can be found wherever you get your apps (Apple - App Store, Android - Google Play Store). We wanted to provide additional details to ensure the App will answer the call.

1. Mobile Apps are currently available for Android and iOS phones.
2. If you receive a call from the intercom and it does not come through the AlphaTouch App, press "5" for James House or "6" for Kilmer House to buzz the door after you confirm that you know the caller.
3. Once the AlphaTouch App is installed on your cell phone, here are a few items to confirm they are set correctly in your phone settings so the App will automatically answer calls.

For iPhone Users:

- Go into the iPhone Settings app
- Select Notifications
- Select AlphaTouch
- Make sure "Allow Notifications" is enabled
- Banner Style should be set to "Persistent" as well for best use

For Android Users:

- Go into Android Settings
- Select Apps
- Select AlphaTouch
- Select Notifications
- Make sure "Show Notifications" is enabled
- Make sure the various Sounds are enabled

That's it!

When you click the AlphaTouch Call Notification, the AlphaTouch app will open, and you will be presented with live audio and video of your visitor. You can either Accept or Decline the call at that time. When you accept the call, your audio will be turned on and you will be able to speak to your visitor. Once you have answered a call, you can click on the door icon to buzz in your guest.

Want to confirm your AlphaTouch App will answer calls? Go to the intercom and try it out.

Regards,

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